| BDC STANDARDS COMMITTEE WORK PROGRAMME 2021/2022 | | | |
|--------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--|
| Meeting date | Item | Comments | |
| 20 September 2021 | Review of the Constitution - Part 2 | | |
| 8 November 2021 | RIPA Annual Review Compliments, Comments and Complaints/Customer Service Standards Report & Annual Summary LGSCO Annual Letter and Report Members Training Attendance Report Review of the Constitution - Part 3 • Mandatory Member Training (review of current list) • Petitions Scheme • Review of the guidance and constitutional rules on public speaking at Council | | |

| 24 January 2022 | Customer Service Standards and Compliments, Comments and Complaints Report – April to September 2021 Gifts and Hospitality Review 2021 Joint Whistleblowing Policy Review 2021 Review of the Constitution - Part 4 | |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 14 March 2022 | Standards Committee Report Members Training Attendance Report Review of the Constitution - Part 5 Complaints Update | |